



## COMPLAINTS/GRIEVANCES

### CONTACT INFORMATION

Site Manager- Chico East Ave Site Manager-Children's Health Center Site Manager-WHC & Dental Cohasset Site Manager-Willows Site Manager-Woodland Site Manager- Red Bluff Quality Assurance Manager	(530) 896-9400 (530) 781-1440 (530) 433-2500 (530) 934-4641 (530) 661-4400 (530) 529-2567 (530) 896-9400 ext. 2278
Medi-Cal	1-(800)- 786-4346
Anthem Blue Cross	1-(800)-845-3604
California Health and Wellness	1-(877)-658-0305
Partnership Health Plan of California	1-(800)-860-4155
Office of Civil Rights- US Dept. Of Health & Human Services <b>(Website below)</b> <a href="https://www.hhs.gov/civil-rights/index.html">https://www.hhs.gov/civil-rights/index.html</a>	1(800)-368-1019  <b>-OR-</b>  Email: <a href="mailto:ocrmail@hhs.gov">ocrmail@hhs.gov</a>
California Dept. of Insurance	1-(800)-924- <b>HELP</b> (4357)
Indian Health Service (IHS) California office	1-(916)-930-3927